

Wandsworth Council

Resident Services Directorate
The Town Hall
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Contact Name: Stephanie Pascal
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Our Ref:

RSD/MW/SP/C7261

Date: 3rd September 2026

Dear Resident / Leaseholder

Ballot Ref Number:

Re: Window Renewal Colour Consultation Ballot

Thank you for taking part in this consultation regarding the proposed window renewal programme.

As part of the planned works, the current specification provides for the installation of new PVCu windows finished in **white**. During previous discussions and consultation activities, residents requested that the Council explore the possibility of installing windows in **Anthracite Grey (RAL 7016)** as an alternative finish.

The purpose of this consultation is to understand residents' views before any further consideration is given to the alternative colour option.

The ballot closes on **FRIDAY 25th SEPTEMBER 2026**

Background

As part of the proposed window renewal programme, the current specification provides for replacement windows finished in white PVCu.

Following requests received from residents, the Council has explored whether Anthracite Grey (RAL 7016) could be considered as an alternative external finish.

Anthracite Grey requires an additional manufacturing process whereby a coloured foil is applied to the external face of the profile following production. As a result, the Anthracite Grey option is anticipated to be more expensive than the standard white specification. The actual cost difference will only be established through the tender process.

A change from white to Anthracite Grey would also alter the external appearance of the building. The Council is therefore assessing whether planning approval would be required should this option be taken forward.

No decision has been made regarding the colour specification. The purpose of this ballot is to establish resident views before any further action is considered.

Executive Director of Housing: Paul Chadwick



Additional Requests Considered

The Council has also considered requests from residents to alter the proposed window design by reducing or removing fixed panes and increasing the size of opening casement windows.

These requests have been reviewed with the window manufacturer and design team.

It was concluded that this option should not be progressed for the following reasons:

- Larger opening casements would substantially increase the size and weight of the opening sash and glazing unit.
- Increased sash weights may adversely affect long-term performance and can increase the potential for operational issues, including distortion or warping over time.
- The modifications would require a bespoke window design and manufacturing process.
- The resulting increase in manufacturing and installation costs would be significant when compared to the approved replacement window design.

For these reasons, the proposed window renewal programme will retain the existing window arrangement and opening configuration.

This consultation therefore relates solely to the external colour finish of the replacement window frames.

Important Information

Residents should note that:

- The current project specification is for white PVCu window frames.
- Anthracite Grey (RAL 7016) is anticipated to increase project costs, although the actual cost difference will only be established through the tender process.
- Planning approval may be required before any colour change could be implemented.
- Any pricing obtained for Anthracite Grey would be presented to residents before a final decision is taken.
- The Anthracite Grey option will only be considered if **all leaseholders support the proposal**.



For ease, you can respond online by scanning the QR code. Alternatively, if you prefer, you can complete the attached form and return it to us.

Yours faithfully

A handwritten signature in black ink, reading 'SPascal' in a cursive style.

Miss Stephanie Pascal

Technical Manager

RSD - Major Works

Tel: 0208 871 6821

Email : stephanie.pascal@richmondandwandsworth.gov.uk

1. Name

2. Property Address *

3. Resident Status

- ☐ Leaseholder
- ☐ Tenant
- ☐ Resident Representative
- ☐ Other

4. Email Address

5. Ballot Reference Number (*Please enter the Ballot Reference Number shown on your consultation letter.*) *

6. I confirm that I have read and understood the consultation information provided above. *

- ☐ Yes
- ☐ No

7. I understand that the Anthracite Grey option may increase project costs and may require planning approval before it could be implemented. *

- ☐ Yes
- ☐ No

8. I understand that requests for larger opening windows have been considered but are not being proposed due to technical, performance and cost implications. *

☐ Yes

☐ No

☐ No

10. If the tender process confirms that Anthracite Grey (RAL 7016) would increase the cost of the window replacement programme, would you still support further consideration of this option? *

☐ Yes

☐ No

☐ Unsure until costs are known

11. Please provide any comments, observations or concerns that you would like the Council to consider.

12. I confirm that the information provided represents my views regarding the proposed window frame colour consultation. *

☐ I Confirm

13. Date of Submission *

