

To All Residents
Goulden House
London
SW11 3HF

Wandsworth Council

Housing and Regeneration Department
The Town Hall
Wandsworth High Street
London
SW18 2PU

Direct Line: 020 8871 7042

Switchboard: 020 8871 6000

Contact: Warren Griffith

warren.griffith@richmondandwandsworth.gov.uk

Our Ref: **HRD/WG/H114/H115/H116**

Date: 3rd December 2025

Subject: Temporary Lift Shutdowns for Insurance Inspection

Dear Residents,

Please be advised that all three (3) passenger lifts will be removed from service on the afternoon of 3rd December 2025 as the LOLER inspections have now expired.

This inspection is carried out under the LOLER (Lifting Operations and Lifting Equipment Regulations), which is a legal requirement. LOLER ensures that all lifting equipment, including lifts, is thoroughly examined at regular intervals by a competent person. The purpose is to confirm that the equipment is safe to use and complies with health and safety standards, reducing the risk of accidents and ensuring the safety of all users.

The insurance company has arranged for the inspections to be carried out on **Thursday 4th December 2025**.

We sincerely apologise for the inconvenience caused and appreciate your patience and understanding as we work to ensure the lift is safe and fully operational.

In the event of an emergency please contact the Joint Control Centre on 020 8871 7490 (24 hours).

The lift department can be contracted on 0208 71 7042 Monday to Friday between 9am to 5pm.

For information, if you wish to receive a text message alert; to activate this system you will need to update your contact details within your Housing Online account. Alternatively, residents can contact the area team who will update your contact details and ensure you have opted in to receive text messages.

Yours sincerely

Interim Executive Director of Housing: Dave Worth



Warren Griffith
Head of Lift Services