

All Residents

Goulden House (Entrance C)
SW11 3HF

Wandsworth Council

Housing and Regeneration
Town Hall
Wandsworth High Street
London
SW18 2PU

Direct Line: 020 8871 7042

Switchboard: 020 8871 6000

Contact:

E:

warren.Griffith@richmondandwandsworth.gov.uk

Our Ref: HRD/H116

Date: 29th October 2025

LIFT SHUTDOWN

Dear Resident,

We would like to inform you that the lift located at Entrance C (H116) was removed from service on 28th October 2025 due to a faulty relay identified within the control panel.

Our lift contractor promptly contacted the manufacturer and ordered the necessary replacement part, which has now been dispatched. Delivery is expected within the next 48 hours. The contractor has provisionally scheduled a return visit for Friday, 31st October 2025, with the aim of restoring the lift to service on the same day.

We sincerely apologise for the inconvenience and hardship this may be causing to affected residents.

In case of an emergency, please contact the Joint Control Centre on 020 8871 7490 (available 24 hours).

For general lift-related enquiries, the Lift Department can be reached on 020 8871 7042, Monday to Friday, between 9:00am and 5:00pm.

Yours faithfully,



Official

Warren Griffith
Head of Lift Services

