

Wandsworth Council

Housing and Regeneration Department
The Town Hall
Wandsworth High Street
London
SW18 2PU

Dear Residents

Goulden House
Battersea
London
SW11 3HF

Direct Line: 020 8871 6821
Switchboard: 020 8871 6000
Web: www.wandsworth.gov.uk

Contact: Stephanie Pascal
Email: stephanie.pascal@richmondandwandsworth.gov.uk
Our Ref: HRD/MW/SP/GouldenHouseAbseil
Your ref:

Date: 2nd June 2025

Dear Resident,

Re: Abseil survey

I am pleased to advise you that the above contract is scheduled to start on the 9th June 2025. The work will generally include inspections and investigations of cracked and spalled areas of concrete to the external fabric of the building which were previously made safe in August 2023.

CAN Limited UK have been awarded the contract to carry out the works. The contract will run for approximately 4 working weeks with an anticipated completion date of 27th June 2025.

Working hours will be 8.00am to 5.00pm, Monday to Friday. Access to undertake the works will be performed by abseil. This will mean that operatives will be passing or suspended in front of your windows whilst they undertake works. With this said, I would encourage you to close your curtains/blinds/windows or make provisions to retain your privacy and security.

Your Estate Manager will notify you in advance of when CAN UK are due to abseil your property. Further confirmation will be posted in the onsite Notice Boards for works programmed for your property.

The contractor will take Health & Safety precautions whilst undertaking works which will involve coned/taped off areas in communal parts. When work is in progress please take particular care not to inadvertently interrupt these areas or distract the workmen whilst abseiling the building. This is for everyone's safety. Please also warn any children within your property of the potential dangers whilst works are conducted.

The contractor will not require access into your property however intends to undertake surveys of balconies from the outside. The Council will be providing your contact details to the contractor.

CAN Ltd UK will set up their site compound and welfare facilities will be in the Community Office within Goulden House.

Should any residents wish to make any comments about the works, enter any complaint, or have any compliment about the work they can do so by emailing the Project Controller:

Interim Executive Director of Housing: Dave Worth



stephanie.pascal@richmondandwandsworth.gov.uk or manager@gouldenhouse.org A record of your email will serve as a permanent record and assists Council Officers to resolve any local problems during this exercise.

The nature of these works means that there will be some disruption to residents. The contractor will endeavour to keep this to a minimum. However, I would take this opportunity to apologise in advance for any inconvenience that this work may cause.

If you have any queries at this stage, please speak to myself on 020 8871 6821 or Annie Gleeson, Estate Manager, Goulden House Co-op on 0207 924 5213.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'S. Pascal'.

Miss Stephanie Pascal
Technical Manager– HRD Major Work Team