

Dear Residents of Block A
Goulden House
Bullen street
Battersea
London
SW11 3HF

Wandsworth Council

Heating Department
Town Hall
Wandsworth High Street
London SW18 2PU

Direct Line: 020 8871 7040

Switchboard: 020 8871 6000

Contact: Peter Roberts (Head of Heating Services)

Email: Peter.roberts@richmondandwandsworth.gov.uk

Our Ref: N/A

Date: 29th April 2025

Re – Roof Communal Extract Fan Serving Block A – Out of Service Notice

Dear residents of block A, please be advised that following the breakdown of the extract ventilation fan serving your property, it has transpired that the fan unit's bearings have failed and are in need of replacement/ Unfortunately, this fan unit is now obsolete due to its age meaning replacement parts are no longer unavailable.

As a result, our term contractors will need to remove the fan from site and deliver to a specialist where a replacement set of bearings can be fabricated. Due to logistic involved, the earliest this can be done is the 6th May and as such has been arranged for this date. (I have been advised that if an opportunity to bring this date forwarded arises then we will remove the pump sooner)

Unfortunately, it is not possible to advise how long the repair will take until the unit has been received and assessed by the specialist, but we anticipate it will take approximately 2 weeks from receipt to reinstatement on the roof.

I am truly sorry for the disruption to your services caused as a result of this breakdown, and the heating department will do all we can to carry out the repairs and reinstate your services in the shortest possible timeframe.

Thank you for your patience and understanding

Kind regards

Peter Roberts

Head of Heating services

