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Richmond and Wandsworth Council

Housing and Regeneration Department
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Please ask for/reply to:
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Our ref: HRD/WG/H114/H115/H116
Your ref: **C6801**

Date: 17th July 2024

LIFT REFURBISHMENT & UPGRADE

WBC Ref: C6801

Dear Resident,

Referring to our previous correspondence dated 11th June 2024, we wish to inform you about the updated completion date for Lift H114. The revised date for completion now set for the 17th of July 2024.

I can confirm the lift was tested by both the consultant and the Council on 17th July 2024 as planned. During the test we identified some defects that require attention before the lift can be returned to normal service. The contractor has advised that they are aiming to completed these outstanding items by tomorrow afternoon (18th).

We apologise for any inconvenience this delay may cause and appreciate your understanding. Our team is committed to completing the project promptly while ensuring safety and quality is achieved.

If the event of an emergency, please can you contact Joint Control Centre on **020 8871 7490** which is fully staffed 24 hours/7days a week.

The lift department can be contacted on **020 8871 7042** Monday to Friday between the hours of 9.00am to 5.00pm

Thank you in advance for your patience and co-operation during this period.

Yours faithfully

Warren Griffith
Head of Lift Services