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Richmond and Wandsworth Council

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Our ref: HRD/WG/H114/H115/H116

Your ref: **C6801**

Date: 11th June 2024

LIFT REFURBISHMENT & UPGRADE

WBC Ref: C6801

Dear Resident,

Referring to our previous correspondence dated 4th January, we wish to inform you about the updated completion date for Lift H114. Originally scheduled for the 10th of July 2024, the new completion date is now set for the 17th of July 2024.

The change in the completion date is a result of additional work necessitated by the extent of damage found around the landing entrances. Specifically, the existing landing architraves on the ground floor needing to be replaced. We have already instructed the contractor to proceed with these essential works.

We apologise for any inconvenience this delay may cause and appreciate your understanding. Our team is committed to completing the project promptly while ensuring safety and quality is achieved.

If the event of an emergency, please can you contact Joint Control Centre on **020 8871 7490** which is fully staffed 24 hours/7days a week.

The lift department can be contacted on **020 8871 7042** Monday to Friday between the hours of 9.00am to 5.00pm

Thank you in advance for your patience and co-operation during this period.

Yours faithfully

Warren Griffith
Head of Lift Services