



Goulden House [1-269]
Winders Road
London
SW11 3HF

Richmond and Wandsworth Council

Housing and Regeneration Department
Town Hall,
Wandsworth High Street,
London
SW18 2PU

Please ask for/reply to:
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Direct line: 020 8871 6926
Email: Warren.griffith@richmondandwandsworth.gov.uk
Web: www.wandsworth.gov.uk
Our ref: HRD/WG/H114/H115/H116
Your ref: **C6801**

Date: 20th December 2023

LIFT REFURBISHMENT & UPGRADE

WBC Ref: C7086

Dear Resident,

As per our previous letter dated 17th November 2023 in which we had informed you of the that additional works required to the landing entrances and the completion date had been changed.

Unfortunately, we have been informed by the contractor that due to the additional works to landing architraves and delays caused from the manufacturers delivering the equipment to site the completion date that had been programmed for Monday 18th December 2023 has not been achieved.

The contractor has now advised that testing of the new equipment will be commencing on Tuesday 2nd January 2024, the test will take approximately 4 days to complete before the council is invited to inspect the equipment on **Friday 5th January 2024**. The contractor has advised that they will do their utmost to complete these works as quickly as possible.

Revised Dates

Lift Ref	Start Date	Revised Dates
H116	29 th August 2023	5th January 2024
H115	8 th January 2024	5 th April 2024
H114	8 th April 2024	5 th July 2024

On Monday 8th January 2024, lift H115 (core B) will be removed from service and hoardings will be erected over the landing entrances.

If the event of an emergency, please can you contact Joint Control Centre on **020 8871 7490** which is fully staffed 24 hours/7days a week.

The lift department can be contacted on **020 8871 7042** Monday to Friday between the hours of 9.00am to 5.00pm

We would again personally like to thank all residents of Goulden House for being so patience and understanding during these lift refurbishment works.

Thank you in advance for your patience and co-operation during this period.

Yours faithfully

Warren Griffith
Head Of Lift Services