



The Residents
Gouden House
Battersea
SW11 3HF

Wandsworth Council
Housing and Regeneration Department
The Town Hall
Wandsworth High Street
London SW18 2PU
Please ask for/reply to: Stephanie Pascal
Telephone: 020 8871 6000
Direct Line: 020 8871 6821
Email:
stephanie.pascal@richmondandwandsworth.gov.uk

Web: www.wandsworth.gov.uk
Our ref: HRD/MW/SP/GouldenHouse
Your ref:
Date: 14th August 2023

Dear Resident,

Re: Intrusive Structural Survey - Abseil

I am pleased to advise you that the above contract is scheduled to start on the 17th August 2023. The work will generally include inspections and investigations of cracked and spalled areas of concrete to the external fabric of the building. .

CAN Limited UK have been awarded the contract to carry out the works. The contract will run for approximately 5 working weeks with an anticipated completion date of 20th September 2023. Working hours will be 8.00am to 5.00pm, Monday to Friday.

Access to undertake the works will be performed by abseil. This will mean that operatives will be passing or suspended in front of your windows whilst they undertake works. With this said, I would encourage you to close your curtains/blinds/windows or make provisions to retain your privacy and security.

Your Estate Manager will notify you in advance of when CAN UK are due to abseil your property. Further confirmation will be posted in the onsite Notice Boards for works programmed for your property.

The contractor will take Health & Safety precautions whilst undertaking works which will involve coned/taped off areas in communal parts. When work is in progress please take particular care not to inadvertently interrupt these areas or distract the workmen whilst abseiling the building. This is for everyone's safety. Please also warn any children within your property of the potential dangers whilst works are conducted.

The contractor will not require access into your property however intends to undertake surveys of balconies from the outside. The Council will be providing your contact details to the contractor.

Below I have listed several names and telephone numbers of key personnel who you may need to contact during the course of the work: -

The Housing Control Emergency Service		Housing Dept	020 8871 7490
Site Manager	Doug Powley	Can Ltd Uk	07787 297 141
Operations Manager	Simon Donne	Can Ltd UK	01474 581 100
Contract Administrator	Steve Davis	Capital Property & Construction Consultants Ltd	0203 653 0900
Clerk of Works	N/A	Housing Dept	
Project Controller (Major Works)	Stephanie Pascal	Housing Dept	0208 871 6821
Estate Manager	Annie Gleeson	Goulden House Co-op	0207 924 5213

CAN Ltd UK will set up their site compound and welfare facilities will be in the Community Office within Goulden House.

Should any residents wish to make any comments about the works, enter any complaint, or have any compliment about the work they can do so by emailing the project controller:

stephanie.pascal@richmondandwandsworth.gov.uk

or

manager@gouldenhouse.org

A record of your email will serve as a permanent record and assists Council Officers to resolve any local problems during this exercise.

The nature of these works means that there will be some disruption to residents. The contractor will endeavor to keep this to a minimum. However, I would take this opportunity to apologies in advance for any inconvenience that this work may cause.

If you have any queries at this stage, please speak to myself on 020 8871 6821 or Annie Gleeson, Estate Manager, Goulden House Co-op on 0207 924 5213.

Yours faithfully,

SPascal

Miss Stephanie Pascal
Project Controller – HRD Major Work Team