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<u>URGENT NOTICE TO RESIDENTS – RECYCLING BIN CHUTE, 4TH FLOOR, BLOCK A</u>

Recycling Bin Chute, 4th Floor, Block A was blocked, yet again, today.

Unfortunately, it was also damaged by a person who placed an exceptionally large item in it. A contractor needed to be called to clear the large blockage and repair the Chute (Important Note: staff have been previously injured unblocking this chute). The work took the contractor the better part of the day to complete and the costs to Goulden House are extensive, costs which I may add, Goulden House can ill afford.

It is so very unfair that because of one person's irresponsibility, so many other residents must pay the costs for these repairs via their Service Charges. Investigations are being undertaken via CCTV to identify the person and if and when identified, the costs will be recharged to him/her via the Goulden House Co-Operative Ltd Recharge Policy.

Please dispose of your bulky items responsibly.

For and on behalf of Goulden House Co-Operative Ltd

Annie Gleeson MSc Estate Manager