



Goulden House – H114
Winders Road
London
SW11 3HF

Richmond and Wandsworth Council

Housing and Regeneration
Town Hall,
Wandsworth High Street,
London
SW18 2PU

Please ask for/reply to:
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Our ref: **HRD/WG/H114**

Date: 14th June 2019

Dear Resident,

As you aware the lift in Core A (H114), was shut down Friday 14th June 2019 due to a complex fault within the control panel.

The lift contractor has managed to source the replacement parts for this device and has advised that the new components will be delivered to site on Monday 17th June 2019 and aiming to install the same day.

Whilst this lift is out of service we have instructed the lift contractor to check on a regular basis the other lifts serving the block to ensure there is always lift availability. If any breakdowns do occur the contractor will attend as quickly as possible.

Please accept our sincere apologies for the disruption and inconvenience caused by this unfortunate situation

In the event of an emergency please contact Emergency Control on 020 8871 7490 (24 hours).

The lift department can be contacted on 020 8871 7042 Monday to Friday from 8.00am to 5.00pm

Yours faithfully

W. Griffith
Lift Manager

Cc. Mr M. Clarke – Senior Lift Engineer